## **TERMS AND CONDITIONS**

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Organiser	MARRYBROWN SDN. BHD. (166331-X)	
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Contest Name	Marrybrown Makan & Menang Year End Campaign	
Eligibility	This contest is open to all citizens of Malaysia aged 18 years old and above with valid identification number (MyKad) as on 25 November 2024 except for employees of the Organiser, its affiliates and/or related companies with the Campaign.	
Contest Period	(a) This contest starts from 25 Nov 2024 at 00:00:00 until 29 Dec 2024 at 23:59:59. All Entries received outside the Contest Period will be automatically disqualified.	
	(b) The contest will run for Five (5) Weeks as follow:  (a) Week 1:25 Nov 2024 – 1 Dec 2024  (b) Week 2:2 Dec 2024 – 8 Dec 2024  (c) Week 3:9 Dec 2024- 15 Dec 2024  (d) Week 4: 16 Dec 2024 – 22 Dec 2024  (e) Week 5: 23 Dec 2024 – 29 Dec 2024	
	(c) The Organiser reserves the right to amend the Contest Period ("Amended Period") at any time without any prior notice to any party. Any Contest Entries received outside the Contest Period or Amended Period (if any) shall be rejected.	
Participating Channels	This contest applicable to all Marrybrown Restaurants in Malaysia.	

## Qualifying of Criteria and Submission of Entries

- (a) Purchase a minimum RM35 of any Marrybrown Menu in a single receipt ("Proof of Purchase") at any participating stores within the Contest Period.
- (b) To participate in the Contest, the Participant must submit the following details to the Organiser ("the Contest Entry/Entries"):
  - (a) Full name as per NRIC; and
  - (b) NRIC number;
  - (c) Contact Number;
  - (d) Email Address
- (c) All Contest Entries are to be submitted strictly by WhatsApp only to 016-353 5706. No acknowledgement of receipt will be sent by the Organiser with regard to all Entries submitted. For the avoidance of doubt, Contest Entry will be deemed accepted at the time of transaction of the Organisers and that the Organisers accepts no responsibility for any late, lost and/or misdirected Contest Entry/Entries for any reason whatsoever. Please reach out to <a href="mbcontest@marrybrown.com">mbcontest@marrybrown.com</a> for any queries.
- (e) For the minimum purchase RM35 of any Marrybrown menu, each submission will be entitled to ONE (1) entry.
- (f) Each Participant may submit multiple Contest Entries. However, each Contest Entry must be accompanied by a different Proof of Purchase. For the avoidance of doubt a single Proof of Purchase cannot be used for two or more separate Contest Entries. Where multiply Contest Entries are found to be accompanied by the same Proof of Purchase, ALL affected Contest Entries will automatically be disqualified.
- (g) Each Contest Entry must be accompanied by the image of ONE(1) transaction receipt ("Proof of Purchase") which must clearly show the following details:
- (a) The name of the Participating Restaurant;
- (b) Tax Invoice Number;
- (c) The details of the Menu; and
- (d) Time and date of the transaction (which must be within the Contest Period of Amended Contest Period (if applicable).
- (h) Any Contest Entries which are incomplete (e.g. missing information, missing Proof of Purchase) or are found to have been tampered with and any Participants which are suspected or found to have cheated/hacked/tampered with the Contest Entry process will automatically be disqualified.
- (i) Participant must retain the original Proof of Purchase for verification purpose.

### **Contest Prizes**

### **Grand Prize**

Samsung Galaxy Series S24 Ultra 512GB x 1 winner per contest period iPhone 16 Pro Max 512GB x 1 winner per contest period

## **Weekly Prize**

Apple Smartwatch Series 10 Sports Band x 1 winner per week Samsung Galaxy Watch 7 40mm x 2 winners per week BOSE Quietcomfort Series Headphone x 1 winner per week RM100 Tng Reload Pin x 4 winners per week RM100 Foodpanda Voucher x 4 winners per week Netflix 1 Year Subscription x 2 winners per week RM300 JD Sports Gift Card x 2 winners per week RM50 Petronas Gift Card x 10 winners per week RM80 Marrybrown E-Voucher x 100 winners per week

## Winner Selection

- (a) Each participant can win ONE (1) weekly prize only during the contest period.
- (b) All Prize Winner must present the original Proof of Purchase when requested to do so, failing which the Prize Winner will be disqualified from winning the Prize.
- (c) The winners will be selected randomly by a computer system that produces a verifiable random result from those valid entries received during the Contest Period. All valid entries received after the Contest Period will be keyed into an online random draw system to select the winners and allocation of prize are preset into system.
- (d) The Organiser's decision in selecting the Contest Winners is final and no correspondence will be entertained.
- (e) The Organiser reserves the right to substitute any of the prize with a prize of equivalent value in the event the original prize offered is, for any reasons whatsoever, no longer available.
- (f) The Contest Prizes are non-transferable, non-refundable and non-exchangeable for cash.
- (g) Contest Winners will be responsible for any additional costs, duties, taxes and/or other incidental expenses, which may be incurred as a result and/or related to their acceptance of the Contest Prize.

# Winner Announcement/ Prizes Delivery

- (a) Winner will be receive winner announcement message from contest WhatsApp number and winner to screenshot the winner announcement message and send their delivery information together with the screenshot for prize deliver purpose to Marrybrown Malaysia Facebook via Privacy Message.
- (b) All prizes will be delivered to winner doorstep within 3-4 weeks after contest period (29 Dec 2024).
- (d) The contest winner announcement as follow:
  - (f) Week 1:11 Dec 2024
  - (g) Week 2:18 Dec 2024
  - (h) Week 3:25 Dec 2024
  - (i) Week 4: 1 Jan 2025
  - (j) Week 5: 8 Jan 2025
- (e) All Prize that remains unclaimed as at 1st March 2025 will be forfeited and no further appeals will be entertained.
- (f) Prize deliver method will be follow:

#### **Grand Prize**

Samsung Galaxy Series S24 Ultra 512GB – Delivery by Doorstep iPhone 16 Pro Max 512GB – Delivery by Doorstep

## **Weekly Prize**

Apple Smartwatch Series 10 Sports Band – Delivery by Doorstep
Samsung Galaxy Watch 7 40mm – Delivery by Doorstep
BOSE Quietcomfort Series Headphone – Delivery by Doorstep
RM100 Tng Reload Pin - Delivery by Email
RM100 Foodpanda Voucher - Delivery by Email
Netflix 1 Year Subscription - Delivery by Email
RM300 JD Sports Gift Card - Delivery by courier
RM50 Petronas Gift Card - Delivery by courier
RM80 Marrybrown E-Voucher - Delivery by Email

## **General Terms**

- (a) The Organizer reserves the right, in its sole discretion, to disqualify any contest entries or contestant that are found or suspected of cheating/hacking/tampering with the contest submission process.
- (b) All Contestants shall assume full liability and responsibility in case of any accident, injury, damage or claims resulting from the participation in this Contest.
- (c) The Organiser reserves the right to modify the contest mechanisms, withdraw or terminate this Contest at any time at its sole and absolute discretion without prior notices to any person.

- (d) The Organiser's decision shall be final. Any queries and/or correspondence pertaining to the decision made by the Organiser will not be entertained.
- (e) The Organiser will not be responsible or liable for any loss in connection with the Contest, including, but not limited to the following:
- a) Any problem, loss or damage of whatsoever nature suffered by any party due to any delay and/or failure in receiving and sending the entry as a result of any network, communication or system error, interruption and/or failure experience by the participating internet line and/or resulting from Contestant or the downloading of any materials in the Contest. In the event of such error, interruption and or failure, the Organiser will not be responsible or liable for any failure by any Eligible Contestant to participate in the Contest at any time.
- b) Any problems, expenses, damages, losses, suits and claims of whatsoever nature against any Eligible Contestant that may arise from or in connection with their participation in the Contest and/or display of Eligible Contestant's entries.
- c) Any error (including error in notification of Contest winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, theft, destruction of, or unauthorized access to entries, PC hang whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside its control.
- (f) By participating in this Contest, all Eligible Contestant agree to defend, indemnify and hold the Organiser harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees that may be arise from or in connection with the Contest.
- (g) Any Terms and Conditions applicable to this Contest which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions.
- (h) Privacy Notice
- By participating in this Contest, all Eligible Contestant hereby warrant that all statements personal details given are true, correct, accurate and complete and that they have read and understood all the Terms and Conditions of this Contest and agree to be unconditionally bound by it.
- 2. By participating in the Contest, the Contestant hereby gives their consent to and authorize the Organizer to collect, store, use, process their names, Identification Numbers (IC) and other particulars

["Personal Data"] for the purposes of running the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Contestant at the Organizer's website for advertising and publicity purposes.

- 3. By participating in the Contest, the Contestant also give their consent and authorize the Organizer using a third-party service including but not limited to any financial institution to process the Contestant's Personal Data. All such third parties are contractually obliged, not to use the Contestant's Personal Data in any other than way that stated herein.
- 4. By Submitting your entry, Contestant have read and agreed to adhere to all the Terms & Conditions for the Contest.
- 5. Any enquiry regarding the Contest's Terms and Conditions, please reach out to <a href="mailto:mbcontest@marrybrown.com">mbcontest@marrybrown.com</a> for any queries (Working Hours: Monday Friday, 10am 6pm)